

## XCLN: How to Use the Mdbvu32 Utility to Remove Inbox Rules

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### SUMMARY

This article describes how to use the Mdbvu32 utility to remove Inbox rules that that you may not be able to remove by other means, including the CleanSweep utility.

**NOTE:** The Mdbvu32 utility is located on the Microsoft Exchange Server CD. You run the Mdbvu32 utility on the computer that is running Microsoft Outlook.

### MORE INFORMATION

To use the Mdbvu32 utility to remove Inbox rules, follow these steps:

1. Start the Mdbvu32.exe utility on the client computer. This utility is located on your Exchange Server CD in the *CD-ROM\_Drive\Server\Support\Utils\I386* folder.
2. Click **OK**, select your profile in the **Choose Profile** dialog box, and then click **OK**.
3. In the **MDB Viewer Test Application** dialog box, click **OpenMessageStore** on the **MDB** menu.
4. Make sure that your mailbox is selected, and then click **Open**.
5. Click **Open Root Folder** on the **MDB** menu.
6. In the **MAPI\_Folder-Root** dialog box, double-click **Top of Information Store** in the **Child Folders** list.
7. In the **MAPI\_Folder-Top of Information Store** dialog box, double-click **Inbox** in the **Child Folders** list.
8. Examine the contents of the **Associated Messages in Fld** list where all your rules are listed. Click the rule that you want to delete (to examine rule's properties, double-click it).
9. In the **Operations available (Select operation, then push Call Function button)** text box, click the down arrow to open the list of available functions.
10. Click **IpFld ->DeleteMessages() (ON SELECTED MSGS)**, and then click **Call Function**.
11. In the **MAPI\_FOLDER - Inbox ->DeleteMessages()** dialog box, click **OK** to delete the rule that you selected.
12. Click **Close** three times.
13. In the **MDB Viewer Test Application** dialog box, click **Store Logoff** on the **MDB** menu, and then click **OK** twice.
14. In the **MDB Viewer Test Application** dialog box, click **Exit** on the **Session** menu.

### REFERENCES

For additional information about the CleanSweep tool, click the article number below to view the article in the Microsoft Knowledge Base:

[174045](http://support.microsoft.com/kb/174045/EN-US/) (<http://support.microsoft.com/kb/174045/EN-US/>) Installing and Using the CleanSweep Tool

For additional information about the Mdbvu32 tool, click the article number below to view the article in the Microsoft Knowledge Base:

[250338](http://support.microsoft.com/kb/250338/EN-US/) (<http://support.microsoft.com/kb/250338/EN-US/>) XADM: Mdbvu32 Enhancements for Viewing/Managing Rules Messages

### APPLIES TO

- Microsoft Exchange 2000 Server Standard Edition
- Microsoft Exchange Server 5.5 Standard Edition
- Microsoft Outlook 2002 Standard Edition
- Microsoft Outlook 2000 Standard Edition
- Microsoft Outlook 98 Standard Edition

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